

NDCC served 419 unique clients in 2017

and provided 14,892 hours of service. 76% of our 2017 graduate survey respondents seeking new opportunities reported that after their NDCC graduation they found new employment, started school, or both. The average wage per hour reported by graduates with new employment was \$15.79 per hour. The Columbus Foundation cites that every new job impacts the economic community in Central Ohio by \$100,000. Based on the number of individuals served, **our community impact equals \$41,900,000 infused into the local economy.**

96% Improved ability to address barriers.
Greater understanding of career options.

99% Increased knowledge of resources available.
Improved self-promotion & assertiveness.

100% Increased confidence and self-esteem.
Better able to set goals and create plans.

81% of respondents with new employment reported one or more financial improvements related to their new employment.

The top improvements reported were:

- Income is more stable
- Able to save more money
- Able to pay down debts
- Income covers basic living expenses
- Able to afford needed goods and services

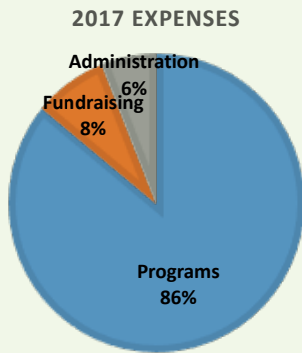
2017 Major Wins

! NDCC began offering individual appointments with a case manager/mediator who could help clients sign up for benefits with direct access to Jobs and Family Services and provide assistance resolving legal, housing, and financial issues. This program started in May 2017 and provided 23 individuals with 118 hours of service through December 2017.

! We provided our clients increased access to reliable internet and digital resources to enhance their job searches and employment outcomes with the construction of our Computer Learning Center in quarter 4 of 2017.

! NDCC expanded their partnership with Moms2B. Moms2B now sends their Celebrate One Community Health Worker (CHW) interns to our program as a required part of their employment with Moms2B. Together, Moms2B and NDCC work together to help women bring stability, resources, and support to their households and families.

! In addition, we began talks in late 2017 to bring new partners into our collaboration: Columbus Early Learning Centers and Broad Street Presbyterian Church. By expanding our partnership with the addition of these two organizations, NDCC was able to offer a session of our New Directions program with on-site child care available to participants.



NDCC Staff

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2017



NEW DIRECTIONS

Annual Report